Peer Lerning Seminar on the Quality of Staff Training Mobility in Higher Education Vienna, 18-20 September 2019

Widening participation – innovative formats of staff training

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Available programmes that include staff training component

- Erasmus+
- Horizon 2020
- Governmental programmes
- Bilateral/ multilateral cooperation
- Cooperation with external partners
- Other educational/ research projects



Forms of staff training*

- Workshops
- Staff training weeks
- Seminars/ webinars
- Professional conferences
- Training tailored to specific needs
- Work shadowing/ Individual visits
- Component of project work
- Participation in short programmes/ summer schools
- Self-paced tutorials, videos, podcasts, etc.
- Any other?



*Concerns teaching and non-teaching staff



What – How

Use of attractive methods, tools and techniques, interactive activities e.g. mini-projects, case studies, role-plays, games, etc.





Modes of staff training

- Face-to-face
- Online
- Blended



Virtual team:

"a group of persons with shared objective who fulfill their roles with little or no time spent meeting face to face"

A Guide to the Project Management Body of Knowledge, PMBOK Guide, 2008

"a temporary, culturally diverse, geographically dispersed, electronically communicating work group"

Kristof et al., 1995, "The virtual team: A case study and inductive model"



Virtual team



technology

Source of the picture: https://www.8x8.com/call-center/solutions/virtual-call-center



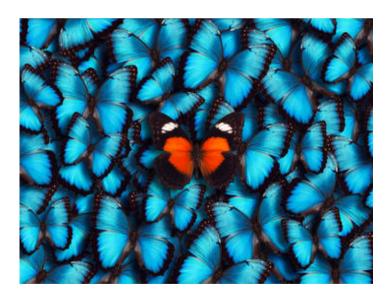
Unique results

Virtual teams "promise the flexibility, responsiveness, lower costs, and improved resources utilization necessary to meet ever-changing task requirements"

Sirkka L. J., D. E. Leidner. 1999. "Communication and Trust in Global Virtual Team"

"(...) are typically assigned tasks that are strategically important and highly complex"

Maznevski M.L., K. M. Chudoba (2000) "Bridging Space Over Time: Global Virtual Team Dynamics and Effectiveness"



 $Source\ of\ the\ picture:\ \underline{https://www.merriam-webster.com/words-at-play/very-unique-and-absolute-adjectives}$



Staff training – agile approach

- Fact/ research-based
- Tailored to needs
- Responsiveness to change
- Smart use of resources knowledge, skills, experience; time; funds;
 and technology
- Capitalization of results
- Recognition (career development)
- Sustainability (individual/ institutional level, country/ regional)



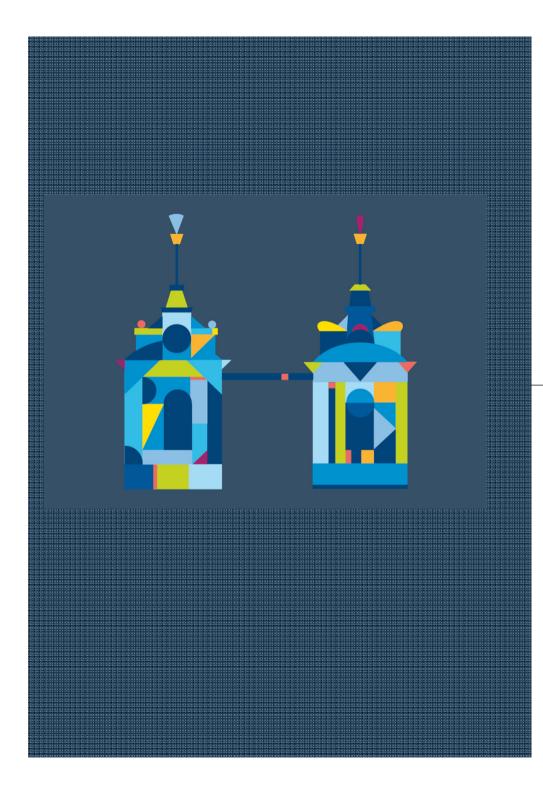




Examples

- Series of webinars for Erasmus Mundus A2 scholars and staff at partner universities. Topics: e.g. hosting international students, adaptation to a new environment, good academic practice, project management
- Workshop on innovative didactic materials, tools and techniques within the project Academic Partnership for Innovation in Teaching and Learning (funded by the Polish National Agency for Academic Exchange), based on peer-learning
- Staff training week involving partners from different regions, coming within different programmes (e.g. Erasmus+ KA103, KA107, bilateral agreements).
 Topic: conflict resolution in a multicultural environment





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